

# Kristin R. Eschenfelder, Ph.D.

Vilas Distinguished Achievement Professor

School of Library and Information Studies, the iSchool at University of Wisconsin-Madison  
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**Specializations:** Social impact of information and communications technologies (social informatics): digital intellectual and cultural property and rights management, electronic publishing and scholarly communications, information and telecommunications policies, government information management and communications

**Academic** *School Director*, School of Library and Information Studies, University of Wisconsin-Madison, August 2012-present

**Positions** *Vilas Distinguished Achievement Professor*, 2015-present

*Professor*, 2012-present

Faculty Affiliate Holtz Center for Science and Technology Studies

Faculty Affiliate Center for Financial Security

*Associate Professor*, 2006 - 2012

School of Library and Information Studies, University of Wisconsin-Madison

*Assistant Professor* 2000-2006

School of Library and Information Studies, University of Wisconsin-Madison

**Education** Ph.D. *Information Transfer*, School of Information Studies, Syracuse University, Syracuse, NY. December 2000.

M.S. Telecommunications and Network Management

School of Information Studies, Syracuse University, Syracuse, NY. May 1996.

B.A. Latin American Studies/Spanish

College of William and Mary, Williamsburg, VA. May 1992.

## Journal Publications

(under review) "Social Science Data Archives: A Trans-Atlantic History of Field-Level Knowledge Infrastructures from 1960-2004." Shankar, K.; Eschenfelder K.E.; Downey G.

(2014) "Governing the Data Commons: Controlled Sharing of Scholarly Data" *Journal of the American Society for Information Science and Technology*, 65(9), 1757-1775. Eschenfelder, K.R.; Johnson, A.

(2014) "License Analysis of e-journal Perpetual Access Clauses" *Journal of Academic Librarianship*.40(1), 62-69, Mei Zhang, Eschenfelder, K.R.

(2013) "Public Libraries in an Age of Financial Complexity: Toward Enhancing Community Financial Literacy" *Library Quarterly*.83(4), 299-320. Smith C.A.; Eschenfelder, K.R.

(2013) How Institutionalized are Model License Use Terms: An Analysis of E-Journal License Use Rights Clauses from 2000–2009. *College and Research Libraries*74(4), 326-355. Eschenfelder, K.R., Tsai, T.I.; Zhu, X.; Stewart, B.

(2011) "The 1980's Downloading Controversy: The Evolution of Use Rights for Licensed Electronic Resources" *The Information Society* 27(2). Eschenfelder, K.R.; Desai, A.C.; Downey, G. (*winner of ASIST Social Informatics SIG best 2011 paper award*)

(2010) "Digital Cultural Collections in an Age of Reuse and Remixes" *First Monday* 11(1) Eschenfelder, K.R.; Caswell, M.

(2010) "The Social Construction of Authorized Users in the Digital Age" *College and Research Libraries*. Zhu, Xiaohua and Eschenfelder, K.R.

- (2010) "Librarian-Initiated Publications Discovery: How Do Digital Depository Librarians Discover and Select Web-Based Government Publications for State Digital Depositories?" *Government Information Quarterly*. Lin, Chi-Shou and Eschenfelder, K.R.
- (2010) "Technologies Employed to Control Access to or Use of Digital Cultural Collections: Controlled Online Collections" *D-Lib Magazine* 16(1/2) Eschenfelder, K.R.; Agnew, G.
- (2009) Controlling Access to and Use of Online Cultural Collections: A Survey of U.S. Archives, Libraries and Museums for the Institute of Museum and Library Services. Technical Report, University of Wisconsin-Madison.
- (2008) "Every Library's Nightmare? Digital Rights Management and Licensed Scholarly Digital Resources." *College and Research Libraries* 69(3) Eschenfelder, K.R.
- (2008) "Comparing Selection Practices for Web-Based Government Publications in State Depository Library Programs" *Government Information Quarterly* 25(1), pg. 5-24, Chi-Shiou Lin and Eschenfelder, K.R.
- (2007) "Examining the role of Web site information in facilitating different citizen-government relationships: A case study of state Chronic Wasting Disease Web sites" *Government Information Quarterly* 24(1), pg. 64-88. Eschenfelder, K.R.; Miller, C.A.
- (2006) "Research Note: Information Guidelines for State Chronic Wasting Disease Web sites" *Human Dimensions of Wildlife* 11(3) pg. 221-224. Eschenfelder, K.R.
- (2006) "The Ethics of DeCSS Posting: Toward Assessing the Morality of the Internet Posting of DVD Copyright Circumvention Software" *Information Research* 11(4). Eschenfelder, K.R.; Howard, R.G.; Desai, A.C.
- (2005) "Who Posts DeCSS and Why?: A Content Analysis of Web sites Posting DVD Circumvention Software" *Journal of the American Society for Information Science and Technology* (56)13. pg. 1405-1418. Eschenfelder, K.R.; Howard, R.G.; Desai, A.C.
- (2005) "The Limits of DeCSS Posting: A Comparison of Internet Posting of DVD Circumvention Devices in the European Union The People's Republic of China, Hong Kong and Macau" *Journal of Information Science* 31 (4), pg. 317-331. Eschenfelder, K.R.; Desai, A.C.; Alderman, I.; Sin, J.; Shen Yi
- (2005) "Chasing Down the Social Meaning of DeCSS: Internet Posting of DVD Circumvention Software" *Bulletin of the American Society for Information Science and Technology (Social Informatics Special Issue)* 31(5), pg 21-24. Eschenfelder, K.R.
- (2004) "How Do Government Agencies Review and Approve Text Content on Their Web Sites? A Framework to Compare Web Content Management Practices." *Library and Information Science Research* 26(4), pg. 463-481. Eschenfelder, K.R.
- (2004) "Behind the Web Site: An Inside Look at the Production of Web-Based Textual Government Information." *Government Information Quarterly* (21), pg. 337-358. Eschenfelder, K.R.
- (2004) "Software as Protest: The Unexpected Resiliency of U.S. Based DeCSS Posting and Linking" *The Information Society* 20(2), 101-115. Eschenfelder, K.R. and Desai, A.C.
- (2003) "The Customer is Always Right, but Whose Customer is More Important? Conflict and Web Site Classification Schemes" *Information, Technology and People* 16(4), 419-439. Eschenfelder, K.R.
- (2002) "Social Informatics in the Information Sciences: Perspectives, Trends and Research Opportunities" in B. Cronin and D. Shaw (Eds.) *Annual Review of Information Science and Technology*. American Society for Information Science and Technology: Silverspring, MD., 427-466. Sawyer, S.; Eschenfelder, K.R.
- (1998) "The Distribution of Computing: Cooperation Among Technical Specialists in a Distributed Computing Environment" *Information Technology and People* 11(2). Eschenfelder, K.R.; Heckman, R.; Sawyer, S
- (1998) "Corporate IT Skill Needs: a Case Study of BigCo" *Computer Personnel* 19(2), Sawyer, S.; Eschenfelder, K.R.
- (1997). "Assessing U.S. Federal Government Web sites" *Government Information Quarterly* 14(2) pp. 173-189. Eschenfelder, K.R.; Beachboard, J.C.; Wyman, S.K.; McClure, C.R. et. al
- (1997) "Developing System-based and User-based Criteria for Assessing Federal Web sites," *Journal of the American Society for Information Science* (34), 1997, pp 78-88. McClure, C. R., Wyman, S. K., Beachboard, J. B., and Eschenfelder, K. R.

## Book Chapters

- (2014) "Toward the Inclusion of Pricing Models in Sociotechnical Analyses: The SAE International Technological Protection Measure" in Moore, K.; Kleinman, D.L. (Eds) *Routledge Handbook of Science, Technology, and Society*. New York: Routledge
- (2014) "Use Regimes – A Theoretical Framework for Social Informatics Research on Intellectual and Cultural Property" p 105-122 in Fichman, P.; Rosenbaum, H. (Eds) *Social informatics: Past, Present, and Future*. Cambridge UK: Cambridge Scholarly Publishers
- (2004) "Web Content Management: Measurement and Best Practices" in Fletcher, P. (Ed.) *Local Freedom E-Government Best Practices*. San Francisco: Macromedia Inc. Eschenfelder, K.R.
- (2002) "Managing Web Information Systems: A Socio-Technical Analysis" in M. Anandarajan & C.A. Simmers (Eds.) *Managing Web Usage in the Workplace: A Social, Ethical and Legal Perspective*. Idea Group Publishing: Hershey, PA., Eschenfelder, K.R.
- (2001). "Web Information Systems Management: Proactive or Reactive Emergence?" in *Realigning Research and Practice in IS Development: The Social and Organizational Perspective (Proceedings of the IFIP 8.2 Conference)*. Russo, N.; Fitzgerald, B. and N. DeGross (eds.) Kluwer Academic Publishers: Boston, MA. Eschenfelder, K.R.; Sawyer, S.
- (2000). "Knowledge Markets: Cooperation among Distributed Technical Specialists" in (Eds. Srikantaiah, K and Koenig, M.E.D.) *Knowledge Management for the Information Professional* (New York: Information Today Press) Sawyer, S.; Eschenfelder, K.R.; Heckman, R.

## Other Publications

- (2011) "Public Libraries as Financial Literacy Supporters" *A Report of the University of Wisconsin Center for Financial Security*.
- (2010) *White Paper: Controlled Online Collections: Six Case Studies That Employ Restrictions to Promote Greater Access*. Eschenfelder, K.R.
- (2009) Book Review: Review of Intellectual Property and Traditional Cultural Expressions in a Digital Environment (Eds.) Christoph Beat Graber and Mira Burri-Nenova (Cheltenham, UK: Edward Elgar for *Journal of the American Society for Information Science and Technology*.
- (2009) ALISE Academy: Mid-Career Faculty Workshop Handbook. (<http://dlist.sir.arizona.edu/2535/>)
- (2008) Review Essay: DRM as Sociotechnical Systems. *The Information Society* 24(4).
- (2008) Book Review: Theorizing Information and Communications Technologies as Memory Practices, a Review of Memory Practices in the Sciences by Geoffrey Bowker, Cambridge MA: The MIT Press, 2005. *Journal of the American Society for Information Science and Technology*. Eschenfelder, K.R.
- (2006) *Final Report for the Association of College and Research Libraries: Digital Rights Management and Licensed Scholarly Digital Resources*. University of Wisconsin-Madison: Madison, WI. Eschenfelder, K.R.; Benton, I.
- (2005) Commissioned Paper for *MacArthur Internet Credibility Conference* "The Openness of Government Web sites: Toward a Socio-Technical Government Web site Evaluation Toolkit." Seattle Washington. Eschenfelder, K.R.; Miller, C.A.
- (2002) *Content Management for State Agency Web Pages: Best Practices, Evaluations and Policy Issues*. A Report to the Wisconsin Department of Electronic Government, December. Eschenfelder, K.R.; Keeth, A.; Zaporski, K.
- (2000) *Developing Web Site Performance Measures for Federal Agencies*. Syracuse, NY: (ERIC) Educational Resources Information Clearinghouse. McClure, C.R.; Sprehe, T.; Eschenfelder, K.
- (1999) *Evaluation Of Selected Web sites at the U.S. Department of Education: Increasing Access To Web-Based Resources*. Washington DC: US Department of Education. Hert, C.; Eschenfelder, K.R.; McClure, C.R. et al.

(1997) *Corning Corporate IT Skills Study*. Corning NY: Corning Corporation, July. Sawyer, S.; McClure, C.R.; Eschenfelder, K.R.; Diekema, A.

## Conference Proceedings

- (2014) "Social Science Data Archives: Case Studies in Data Sustainability" Shankar, K.; Eschenfelder, K.R.; Downey, G. et. al. *Poster at the 2014 iConference*.
- (2012) "DRM in the Ivory Tower: The Society for Automotive Engineers Digital Library and Effects of TPM on Research, Learning and Teaching" Eschenfelder, K.R. *I Conference 2012*.
- (2011) "The Limits of Sharing: Controlled Data Collections" Eschenfelder, K.R.; Johnson, A. *Proceedings of the Annual Meeting of the American Society for Information Science and Technology*.
- (2010) "Digital Cultural Collections in an Age of Reuse and Remixes" *Proceedings of the Annual Meeting of the American Society for Information Science and Technology*.
- (2009) Complicating "Critical" Examinations of Digital Intellectual and Cultural Property. *Association of Internet Researcher Conference (AoIR) 2009*, Milwaukee, WI.
- (2008) Eschenfelder, K.R.; Walden, B. (Nov, 2008) "A Tale of Two DRM: The Co-Construction of Access and Use Rights for Licensed Digital Resources" *Proceedings of the Annual Meeting of the American Society for Information Science and Technology*.
- (2007) "Can I Email This? The Use Restrictions Found in Licensed Digital Library Resources" *Proceedings of the American Society for Information Science and Technology Annual Meeting*. Milwaukee WI. Eschenfelder, K.R.
- (2006) "National Differences in Librarians' Reception to the Open Access Movement: A Comparison of the Professional Library Literatures of China, Taiwan and the United States." Poster in the *Proceedings of the American Society for Information Science and Technology Annual Meeting*. Sei-Ching Joanna Sin, Kristin R. Eschenfelder and Chi-Shiou Lin.
- (2006) "An Evaluation of Access and Use Rights for Licensed Scholarly Digital Resources" 2006 *IEEE/ACM Joint Conference on Digital Libraries* Poster. Eschenfelder, K.R.; Benton, I.
- (2005) "The Power of Selection: Comparing Selection Practices for Web-Based Government Publications in State Depository Library Programs" Poster in the *Proceedings of the American Society for Information Science and Technology Annual Meeting 2005*. Chi-Shiou Lin; Eschenfelder, K.R.
- (2005) Global Copyright Protest? A Comparison of DeCSS Posting in the People's Republic of China, Hong Kong, and the European Union. *Proceedings of 38th Annual Hawaii International Conference on System Sciences (HICSS 38)*, IEEE Computer Society Press (CD-ROM), 8 pages. Eschenfelder, K.R.; Desai, A.C.; Alderman, I.; Sin, J.; Shen Yi.
- (2004) The Management of Controversial On-Line Government Information: Preliminary Results from a Field Study. Poster in the *Proceedings of the American Society for Information Science Annual Meeting*, November, Providence RI. Eschenfelder, K.R.; Chiu, H.M.; Alderman, I.
- (2004) Global Copyright Protest? A Comparison of DeCSS Posting in the EU and China. Poster Session. Poster in the *Proceedings of the American Society for Information Science Annual Meeting*, November, Providence RI. Eschenfelder, K.R., Desai, A.C.; Alderman, I.; Sin, J.; Yi, S.
- (2004) "The Ethics of DeCSS Posting" Paper published on Website of *EEI21: Conference on the Ethics of Electronic Information in the 21st Century*, Memphis TN, October. Eschenfelder, K.R. Howard, R.G. Desai, A.C.
- (2003) "The Importance of Articulation Work to Agency Content Management: Balancing Publication and Control " *Proceedings of the 36th Annual Hawaii International Conference on Systems Sciences (HICSS-36)*, IEEE Computing Society Press (CD-ROM), 7 pages. Eschenfelder, K.R.
- (2002) "Socio-Technical Networks of Large, Post-Implementation Web Information Systems: Tracing Effects and Influences" *Proceedings of the 35th Annual Hawaii International Conference on Systems Sciences (HICSS-35)*, IEEE Computing Society Press, 7 pages. Eschenfelder, K.R. and Chase, L.C.
- (2001) "A Social Analysis of Web Content Management" *Proceedings of the Annual Meeting of the American Society for Information Science and Technology (ASIST)*. ASIST: Washington DC, November 2001.

- (2000) "Web IS Management Problems: Results From a Post Implementation Field Study" *Proceedings of the Americas Conference on Information Systems (AMCIS)*, Long Beach, CA. Eschenfelder, K.R.
- (1999) "Web Management Problems: A Goal Theory Approach" *Proceedings of the Americas Conference on Information Systems (AMCIS) Doctoral Consortium*, Milwaukee, WI. Eschenfelder, K.R.
- (1998) "IT Skills in the Context of BigCo." *Proceedings of the ACM Special Interest Group on Computer Personnel Research 1998 Conference*, Boston MA (SIGCPR=98). Sawyer, S.; Eschenfelder, K.R.; Diekema, A.; McClure, C.R.
- (1997) "Developing System-Based and User-Based Criteria for Assessing Federal Web sites" *Proceedings of the American Society for Information Science (ASIS) Conference*, Washington DC, November. Wyman, S.K.; McClure, C.R.; Beachboard, J.C.; Eschenfelder, K.R.
- (1997) "Using Log Files to Access Web-Enabled Information System Usage" *Proceedings of the Americas Conference on Information Systems Conference (AIS)*, pp. 869-871, Indianapolis, Indiana, August. Eschenfelder, K.R.; Wyman, S.K.; Bertot, J.C.; Moen, W.; McClure, C.R.
- (1996) "Cooperation among Technical Specialists in a Distributed Computing Environment" *Proceedings of the International Conference on Information Systems (ICIS)*, Cleveland, Ohio. Eschenfelder, K.R.; Sawyer, S.; Heckman, R.

## National Presentations & Invited Talks

- (2015) "Sustaining Data Archives Over Time: Lessons from The Organisational Studies Literature" Digital Preservation for the Arts, Social Sciences and Humanities (DPASSH 2015) 25-26 June, 2015 Dublin Ireland.
- (2015) "Sustainability of Social Science Data Archives: A Historical Network Perspective" IASSIST 2015 Conference Proceedings.
- (2015) Panel Organizer "Data Downstream: STS and institutional dimensions of data" Annual Meeting of the Society for the Social Studies of Science (4S) Denver, CO.
- (2014) Panel Member. The Ethos and Pragmatics of Data Sharing, CSCW 2014.
- (2014) Panel Member. 2014 CSST iConference Workshop: Breaking Down and Building Up: Accelerating Sociotech Scholarship in the iSchool Community. iConference, Berlin.
- (2013) Panel Member. Panel: Future of Social Informatics. Annual Meeting of the Association for Information Science and Technology.
- (2013) Panel Member. Panel: Student Assessment and Accreditation. ALISE Annual Meeting, Seattle WA.
- (2013) Co-organizer. Early Career Workshop. I-Conference, Fort Worth Texas.
- (2013) Invited Participant with Kalpana Shankar at Digital Societies and Social Technologies (DSST) Summer Institute July 28 – August 1, 2013 University of Maryland — College Park, Maryland USA
- (2013) Invited Speaker with Catherine Arnott Smith. "Are Libraries Dead in the Digital Age?" Wisconsin Alumni Association UW Showcase Lecture series, February.
- (2013) Panel Member for Panel on Program Assessment, ALISE Conference, Seattle WA.
- (2012) Invited Speaker. "The Future of Licensing" XXXII Annual Charleston Conference: Issues in Book and Serial Acquisition, Charleston SC.
- (2011) Invited Speaker. "Licensing Issues with E-Books: Academic and Public Library Perspectives" National Information Standards Organization (NISO) The E-Book Renaissance: Exploring the Possibilities Exposed by Digital Books, Baltimore, MD
- (2011) "A Content Analysis of Serials Publisher Licenses with State Universities: Access and Use Terms, ILL and E-Reserves" *Paper at the 2011 ALISE Conference*. Eschenfelder, K.R.; Tsai, Tien-I; Stewart, B; Zhu, X.
- (2010) Invited speaker. "Policy Issues in Digitization." The Annual Meeting of the Minnesota Digital Library, Minneapolis MN.

- (2010) Invited speaker. "Privacy and Digital Collections" University of Wisconsin-Milwaukee School of Information Studies/ American Library Association Privacy Week Symposium, Milwaukee, WI
- (2009) Panel organizer and presenter "Complicating "Critical" Examinations of Digital Intellectual and Cultural Property" *Association of Internet Research Conference (AoIR) 2009*, Milwaukee Wisconsin with Dick Kawooya, Hector Postigo, Jean Dryden, and Kim Christen.
- (2009) Panel member "Only Ticketed Passengers Allowed: Controlled On-line Collections." Midwest Archives Conference, St. Louis Missouri.
- (2009) Invited talk. "The Pre-Internet Downloading Crisis" Rob Kling Center for Social Informatics. Indiana University Bloomington, IN.
- (2009) Invited talk. ALISE Academy Professional Development Mid Career Faculty Workshop (workshop leader)
- (2009) Panel organizer and presenter "Policy Issues and Digital Collections" DigCCurr Conference Spring 2009, Chapel Hill NC with Catherine Arnott Smith, Melissa Adler, Grace Agnew and Jean Dryden.
- (2008) Invited talk. Arizona State University Consortium for Science, Policy and Outcomes "The Pre- Internet Downloading Crisis."
- (2008) "DRM and Licensed Scholarly Digital Resources" Presentation on DRM Panel at the *2008 Annual Meeting of the American Society for Information Science and Technology, Columbus Ohio*.
- (2007) "DRM and Licensed Scholarly Digital Resources: Comparing ARTstor and the SAE Digital Library" paper read at the *Association of Internet Researchers (AoIR) Conference*.
- (2007) "Know Your Rights: Licensing, Copyright, Fair Use, and Technological Protection Measures in Electronic Resources" *Electronic Resources and Libraries 2007 Conference*.
- (2006) "Maintaining the covenant: Librarians and the co-construction of access and use rights for licensed digital resources" paper read at the 2006 *Society for the Social Studies of Science (4S)* meeting.
- (2005) Invited Participant, 4th INDICARE (The INformed DIalogue about Consumer Acceptability of DRM Solutions in Europe) workshop on Digital Rights Management in Public Science in December 2005. INDICARE is a project of the eContent Programme of the European Commission, DG Information Society.
- (2005) Invited Author, MacArthur Foundation Internet Credibility and the User Symposium, Seattle Washington, April 2005. Paper entitled "The Openness of Government Websites: Toward a Socio-Technical Government Website Evaluation Toolkit."
- (2005) Invited Speaker, Rob Kling Center for Social Informatics, Indiana University Bloomington Indiana April 2005. Paper entitled "Chasing Down the Social Meaning of DeCSS: DVD Copyright, DRM Circumvention, and Political Speech"
- (2004) Paper Discussant, NSF sponsored (invitation-only) workshop hosted by the Center for Research on Information Technology and Organizations (CRITO) at University of California Irvine. "Extending the Contributions of Professor Rob Kling to the Analysis of Computerization Movements"
- (2004) Participant, MacArthur Foundation Meeting on the Credibility of Information on the Internet, Chicago IL, May 2004.
- (2004) "Illegal Links: Tracking DeCSS Posting And Linking During The Corley Trial" Paper read at the 4<sup>th</sup> Annual *Internet Research Conference*, Toronto.
- (2002) "Illegal Links: An Examination of the Impact of the Reimerdes Linking Case on DeCSS Linking" Paper read at the 2<sup>nd</sup> Annual *Internet Research Conference*, Minneapolis, MN.

### Funding Activities (\* indicates awarded)

\*Vilas Distinguished Achievement Professorship Research Award, 2015

\*Co-PI, Alfred P. Sloan Foundation "Social Science Data Archives: History and Sustainability," 2014, \$180,535.

- \*Co-PI, UW-Madison Educational Innovation Grant "Wisconsin Information and Communications Initiative," 2012, \$18,000.
- \*Co-PI, American Society for Information Science and Technology, ASIST History Fund Research Award "Social Science Data Archives: A Historical View of Sustainability, Access and Use." 2013
- \*Co-PI, Institute of Museum and Library Services "Convening Culture Keepers" 2013, \$140,071.
- \*Wisconsin Alumni Foundation Research Grant, 2013, "Social Science Data Archives: History and Sustainability" \$30,127.
- Co-PI and Applicant Alfred P. Sloan Foundation "Social Science Data Archives: History and Sustainability," 2012, \$145,782. Not awarded.
- Co-PI, IEEE Foundation Grants "Social Science Data Archives: History and Sustainability," 2012, \$10,000. Not awarded.
- Co-PI and Applicant "Public Libraries as Financial Literacy Providers" through the University of Wisconsin-Madison Center for Financial Security (CFS) for a continuation grant of the UW-Madison CFS Financial Literacy Research Consortium Cooperative Agreement with the Social Security Administration, 2011, \$92,365.51. Not awarded
- \*Co-PI recipient "Public Libraries as Financial Literacy Providers" by the University of Wisconsin-Madison Center for Financial Security (CFS) as part of the 2010-2011 UW-Madison CFS Financial Literacy Research Consortium Cooperative Agreement with the Social Security Administration, 2010, \$76,091.
- Co-PI, "Ecosystems of Innovation (ECOSINN): Intellectual Property and the Infrastructures of Knowledge Production" Project Planning Grant to the Volkswagen Foundation for PI/Lead: Eva Hemmungs Wirtén lead Uppsala University, Sweden, 2009. Not awarded.
- Co-PI 2007, 2008 Institute for Museum and Library Services Grant "LIS PhD Education: Bridging Research and Practice" \$611,849. Not awarded.
- \*PI, Institute for Museum and Library Services Laura Bush 21st Century Research Grant RE-04-06-0029-06 (\$246,718) for a three year research project to investigate the impact of technological protection measures (TPMs) on the development and use of digital content by libraries in the United States, 2006-2009.
- Co-PI 2006, National Science Foundation CI-TEAM Implementation Project: Outreach to diverse learning communities – removing barriers to computational science and engineering higher education (Moses, Eschenfelder, Yasar, Landau). Not awarded.
- \*Co-PI, U.S. Geological Survey 37-UWI-USGS-04 "Chronic Wasting Disease Information Management Technical Assistance" with F. Josh Dein of the USGS National Wildlife Health Center, 2005/2006 - \$64,301
- \* Carroll Preston Baber Award, American Library Association "Investigating the Impact of Digital Rights Management Systems on Libraries: A Pilot Study" 2005 - \$3,000
- \*Samuel Lazerow Fellowship, American Library Association "Investigating the Impact of Digital Rights Management Systems on Libraries: A Pilot Study, 2005 - \$1,000
- \*American Library Association, Government Documents Round Table, NewsBank/Readex/Catharine J. Reynolds Award, 2004 – \$2,000
- \*2003, Wisconsin Alumni Foundation Research Grant – 1 month summery salary
- \*2001-2002, Wisconsin Department of Electronic Government - \$35,000
- \*2001, Syracuse University Doctoral Prize
- \*2000, Syracuse University Dissertation Fellowship
- \*1997-2000, Syracuse University Graduate Fellowship
- \*David D. Lattanze Center for Executive Studies in Information Systems at Loyola College, Maryland, Research Grant, 1998. \$3,000
- \*Syracuse University Fellowship 1995-1997

## Teaching

LIS 202 – Digital Divides and Differences (undergraduate ethnic studies, part of Digital Studies certificate)  
 LIS 351 – Introduction to Digital Information: Building Virtual Collections (undergraduate , part of Digital Studies certificate)  
 LIS 861- Information Architecture/Web Design  
 LIS 855 – Electronic Resource Management and Licensing  
 LIS 661 - Information Policy and Ethics  
 LIS 751 - Database Design and Management (online course)  
 LIS 654- Digital Tools, Trends and Debates (Intro to Information Technology)  
 LIS 710 – Research & Evaluation Methods  
 LIS 940 – PhD Seminar: Social Informatics  
 LIS 950- PhD Seminar: Information Institutions, Management and Policy

## PhD Advisees/Committees

Mei Zhang – current major advisor  
 Kyle Jones – “Privacy and Learning Analytics” current major advisor.  
 Daniel John Steward. “Censorship-Sensors in Civil Society” (Ph.D. thesis - UW School of Journalism and Mass Communications, October 2013) Committee Member.  
 John Thompson. “Social Construction of Copyright: The Popular Production of Communication-Based Legality” (PhD Thesis, August 2013 – UW School of Journalism and Mass Communications) Committee Member.  
 Michelle Caswell “Archiving the Unspeakable: Silence and Voice in Khmer Rouge Mug Shots” (Ph.D. thesis – UW School of Library and Information Studies, May 2012) Committee Member.  
 Jomkwan Polparasi. “Global and Information and Communication Technology Changes in Library and Information Studies: Information Seeking Behaviors of LIS Faculty Members in Thailand” (Ph.D. thesis UW School of Library and Information Studies, May 2012) Major Advisor.  
 Nathan Riley Johnson “Infrastructuring the Web Browser: Standards, Spatiality, and Other Dirty Tricks”. (Ph.D. thesis, UW- School of Library and Information Studies, spring 2011) Major Advisor.  
 Awa Zhu “The Evolution of Licensing Practice” (Ph.D. thesis, UW- School of Library and Information Studies, August 2011) Major Advisor.  
 Ian Alderman “Computer security and distributed systems management” (Ph.D. thesis, UW- Computer Sciences, 2010) Committee Member.  
 Chi Shiou Lin “The Conceptualization of Government Publications on the World Wide Web: A Genre Theory Approach” (Ph.D. thesis, UW- School of Library and Information Studies, spring 2007) Major Advisor.  
 Lynne Chase “Getting in at the Front End of Systems Development: Records Managers and the Systems Development Process” (Ph.D. thesis, UW- School of Library and Information Studies, summer 2007) Major advisor.  
 Shen Yi “Digital information and communications networks and scientific research substance – an investigation of meteorology” (Ph.D. thesis, UW- School of Library and Information Studies, 2006) Co-advisor.  
 Patricia Lawton “Make New Mistakes: An Investigation of ARL Member Digital Libraries.” (Ph.D. thesis, UW- School of Library and Information Studies, 2006) Major Advisor.  
 Terrance Newell “Rethinking Information Literacy Learning Environment: A Study to Examine the Effectiveness of Two Learning Approaches” (Ph.D. thesis, UW- School of Library and Information Studies, 2006) Major Advisor.  
 Larry Wright “The rise and fall of community networking in the United States” (Ph.D. thesis, UW- School of Journalism, 2004) Outside committee member.  
 Athena Salaba “Term selection process in subject searching: End-user interactions with information retrieval systems and indexing languages” (Ph.D. thesis, UW- School of Library and Information Studies, 2005) Committee Member.



Sook Lim “Power of Systems Offices in academic library organizations” (Ph.D. thesis, UW- School of Library and Information Studies, 2004) Committee Member.

## University Service

- 2014: Fellow, Committee on Institutional Cooperation-Department Executive Officers (CIC-DEO) program
- 2014: Educational Innovation Visioning Committee for Learning Analytics
- 2013-2014: Joseph F. Kauffman Administrative Development Program
- 2012-2013: Search Committee member, Dean of the College of Letters and Sciences
- 2011-2012: Search Committee member, Vice Provost for Libraries campus level search
- 2010-present: Digital Studies Program Executive Committee. Developed program level learning outcomes and assessment strategy for the new program.
- 2008-2012: Board, Holtz Center for Science and Technology Studies program. Helped set strategic directions, reviewed internal grant applications, participated in speaker series
- 2009-2011: University of Wisconsin Graduate School Research Awards Committee (Reviews applications for internal faculty grants and fellowships)
- 2008-2010: University Information Technology Committee (Faculty advisory panel for campus IT activities)
- 2006-2010: Council of University of Wisconsin Libraries (Oversees library resources at the University of Wisconsin System level)
- 2006-2008: University Faculty Appeals Committee.
- 2002 -present: Affiliate member of the UW Science and Technology Studies program.

## Departmental Service (non-chair)

- Tenure and promotion review committees: Kyung Sun Kim 2007; Ethelene Whitmire 2008; Steven Paling, 2010; Catherine Arnott Smith 2012.
- Fall 2011-present: Chair Assessment/Accreditation Committee.
- Fall 2011-present: Chair Communications Committee.
- Fall 2005- 2012: PhD Program Director. Manage PhD admissions process, 1<sup>st</sup> year review process and pre-dissertation portfolio reviews. Manage course sequencing. Substantially revised PhD curriculum. Edit and maintain PhD program planning guide and other informational materials
- 2000-2004; 2010-present: Member curriculum committee
- 2007-2009: Chair, Distance Education Committee. Developed consensus vision for a distance education program unanimously approved by faculty. Prepared goals statement for program to guide ongoing program evaluation and reconfiguration.
- 2006 –2009: Chair “Imagining Digital Futures” task force – Investigate and plan possible expansion of departmental online course offerings including collaborations with the College of Engineering.
- 2006- present: Member undergraduate minor planning task force.
- 2006/2007/2010/2011: SLIS Tenure and Promotion committee: research lead, teaching lead
- 2000, 2002, 2004, 2010, 2011: – Member SLIS search committee.
- 2003-2008: Co-chair Lab/Library IT Committee. Assisted SLIS library director in making management decisions for the library. Conducted annual evaluation for library director and assisted in setting annual goals.
- 2002-2010: Member Awards committee.

## Professional Service

- Conference Committee, I School Conference, 2014.
- Co-organizer, early career seminar, I School Conference, 2013.
- Reviewer, Institute for Museum and Library Services Research Grant, 2009.

- Member, Editorial Board, *Library Quarterly*, 2008-2010.
- Member, Publications Board – American Society for Information Science and Technology, 2007- 2010.
- 2006-2008, Subject Editor, d-LIST Digital Library for Information Science and Technology Open Access archive (<http://dlist.sir.arizona.edu/>)
- Chair, 2004-2007: Social Informatics Special Interest Group (SIG-SI), American Society for Information Science and Technology. Organized Social Informatics Workshop at the 2004 American Society for Information Science and Technology Annual Meeting. Organized mini-conferences before 2006, 2007 ASIST meetings.
- Co-Mini Track Chair, 2005-2006: Government Services and Information Mini-Track, E-Government Track at the Hawaii International Conference on Systems Science. Organized reviews of over 20 papers for mini-track and prepared mini-track introduction.
- Co-Track Chair 2001-2003: Social Theory in Information Systems, Americas Conference on Information Systems (AMCIS). Helped organized the solicitation, review and acceptance of papers for track.

### **Reviewing Activities**

The Library Quarterly - reviewer

Engaging Science & Technology Studies – Editorial Board

Journal of the American Society for Information Science and Technology – reviewer

Government Information Quarterly – reviewer

The Information Society - reviewer

First Monday - reviewer

MIT Press – reviewer

Sage - reviewer

### **Professional Memberships**

American Society for Information Science and Technology

ALISE

Association for Internet Researchers

Society for the Social Studies of Science and Technology